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Board of Supervisors

-- 2002 JUNE - 3 P 4: 18

Max W. Wilson District 4 301 W. Jefferson, 10th Floor Phoenix, Arizona 85003-2148 Phone: (602) 506-7642 FAX: (602) 506-4989 TDD: (602) 506-2966

www.maricopa.gov

June 3, 2002

AT DORP COMMISSION CONTROL

The Honorable James Irvin Arizona Corporation Commission 1200 West Washington Phoenix, AZ 85007-2996

Re: Litchfield Park Service Company (W-01427A-01-0487 and WS-01428A-01-0487)

Dear Commissioner Irvin:

I am enclosing correspondence I have received regarding the LPSCo rate increase, which is scheduled for hearing at the June 4 & 5, 2002 meeting.

From the large volume of letters, it is apparent the customers of LPSCo believe that this rate increase is not consistent with the expenditures of the company. A rate increase of this size will be a burden on many residents living on fixed incomes. While they understand the probable need for some increase, they no doubt expect an increase at a more reasonable and prudent amount.

I urge that the excessive rate increase proposed be rejected and fully reviewed to reach a more agreeable increase which can be accommodated by both residents and LPSCo.

I thank you for all your time on this issue. I know the residents of this area are well represented.

Sincerely yours,

May W Will

Max W. Wilson Board of Supervisor District Four Arizona Corporation Commission

JUN 0 3 2002

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RECEIVED

2002 JUN -3 P U: 21

AZ CORP COMMISSION
DOCUMENT CONTROL

May 28, 2002

To whom it may concern at LPSCO;

My letter is in regards to the increase of water rates. I can understand increases but why impose an increase of approximately 43% when rates had not risen since 1998? If funds were needed to repair or replace equipment one would think it would be realized before now and prepare for it by raising rates over a period of time previous to 2002.

If some of the new piping and equipment is for the influx of people brought by developers, are the developers paying for that or are the current full time residents?

Why in a meeting with Goodyear, Suncor did not want existing residents to pay for costs incurred for new utility and non-utility items for their new developments when it seems fine to charge existing full time Litchfield residents for those same items through a very high rate increase? I feel that the proposed increase is way above what should be allowed.

Sincerely,

Jim & Teri Goldade

2002 JUN -3 P 4: 21

AZ CORP COMMISSION DOCUMENT CONTROL

Dear LPSCO:

Your recent proposal of a rate increase has prompted me to write this letter. Increases are expected and usually accepted as a part of life. Our area has had rising property, home costs and land development never seen before in this area. Property taxes have risen, electric and gas has risen along with insurance, food and medical costs.

I am a single retired full time resident of Litchfield Park on a fixed income. Social Security raises do not equal that of inflation and Medicare covers less every year. Stocks are down and interest rates that provide income are at best 5 to maybe 6% and taxable.

Your rate increase of 38% to 43% is the highest increase I have yet to encounter. My income simply can not support that kind of increase and I am asking you to please reconsider such a drastic raise in rates. I feel this raise is more for the increased population on the West Side than just water costs. If that is the case why do the current residents have to cover the costs of new development instead of the developers?

Sincerely,

Naomi Lumley

2002 JUN -3 P 4: 21

Dear Litchfield Park Service Company;

AZ CORP COMMISSION BOCUMENT CONTROL

I am writing in regards to the proposed increase in water rates. I am a single retired woman living on social security and interest from bonds. I can understand costs for services going up because they all have. My income has decreased this past year because of rising interest rates and my expenses have increased in just about everything from prescription drugs, food, insurance, property taxes, electricity topped off by Medicare cuts. Increases are no surprise, but 38% to 43% IS a surprise. Why is such a high increase suddenly needed now? If water rates were too low why wasn't there a gradual increase to cover old systems? Are the existing residents paying for new water services for the new developments? If so why aren't the developers paying for the costs they are incurring?

Wargin Paris Holdade

Sincerely,

Margie Goldade

May 20, 2002

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2002 JUN -3 P 4: 21

AZ GORP COMMISSION DGCHMENT CONTROL

Arizona Corporation Commission 1200 West Washington Street Phoenix, AZ 85007-2996

RE: Litchfield Park Service Company's Rate Increase

Dear Sirs:

My wife and I have been living in the LPSCo service area for twelve years. To date we have had at least two occasions to be very upset with the services offered from LPSCo.

After comparing our rates with my daughter who also lives in Litchfield we were amazed to realize the difference in basic service charged to residence subscribers. I contacted the LPSCo Management and was informed that the Arizona Corporation Commission prepared LPSCo's rates. As a retired Utility Engineering Manager I understand that the Management of LPSCo prepares a presentation for rates and the corporate commission reviews and establishes a fair rate of return.

At this time we discussed the difference in cost of one subscriber has a one-inch entrance pipe and the other a three-quarter inch entrance pipe. Management told me LPSCo had to increase the size of their main service water lines to accommodate this difference in pipes. In my experience, there had always been a set standard for residence subscribers entrance pipes on the original installation and therefore the basic service charges are all the same.

Just this last month I had to call the plumber to fix at leak at our home. The plumber was told by LPSCo personnel that no Gibson lived at 790 Val Verde Circle East so the LPSCo shut off the water at 750 Val Verde Circle East for the Clarence Gibson family two doors west of me. I have lived in this home for the entire twelve years and this is poor customer service in all respects.

My wife and I feel this rate increase is excessive. We are counting on your auditors and engineering personnel to complete a fair audit of the LPSCo financial statements as well as their presentation in respect of its financial status.

Sincerely,

William F. Gibson

William F Filson

I am writing this letter to let you know that I am in disagreement of the proposed rate increases for sewer and water requested by Litchfield Park Service Company.

I feel that the proposed increases are out of line. 19.5 and 43 percent increases are unnecessary and way above the normal increases due to inflation.

I would hope that you take this rate proposal under careful consideration before making your decision.

Respectfully Submitted,

Wd. Rilio





May 14, 2002

Arizona Corporation Commission Supervisor Max Wilson 301 W. Jefferson, 10th Floor Phoenix, AZ 85003-2148

Dear Mr. Wilson:

This is a letter of concern with regard to LPSCO's proposed water increase. I live in Palm Valley but LPSCO is our water provider. It is my understanding that they are proposing a 43% increase for water. This seems a bit extreme to me. Anyone would love to increase their salary even 10% which rarely happens anymore. How do they justify a 43% increase?

I wanted to express my concern and would like to understand how this is possible.

Sincerely,

Kate Tickenoff

14634 W. Clarendon

the Pickeroff

Goodyear, AZ 85338

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2007 JUN - 3 P 4: 21

AZ CORP COMMISSION
COULDENT CONTROL

May 14, 2002

Arizona Corporation Commission Supervisor Max Wilson 301 W. Jefferson, 10th Floor Phoenix, AZ 85003-2148

Dear Mr. Wilson:

I was appalled to learn that LPSCO is proposing a 43% increase in water charges. I live in Palm Valley but LPSCO is our water provider. Please let me know how such an extreme increase is possible.

As a customer and member of the community I wanted to express my concern.

Sincerely,

Tom Tickenoff 14634 W. Clarendon

Goodyear, AZ 85338



PATRICIA A. RYAN

RECEIVED

14652 W. Amelia Ave. Goodyear, AZ 85338 623/935-4040 2002 JUN -3 P 4: 21

AZ CORP COKMISSION

May 16, 2002

Arizona Corporation Commission

I understand there is a 19.5 percent proposed increase slated for sewer fees and a 43 percent increase slated for water in the LPSCo service area. As a new homeowner, I am very concerned about this.

I called your company on this date and asked for information regarding this proposed rate increase. The person who answered the phone offered absolutely no help whatsoever, saying she had no information about this increase other than something she was reading said "in May".

Is this increase something that LPSCo is trying to pass on to the homeowner quietly? Surely, there is an equitable solution for your company as well as us homeowners. We are most willing to pay for excellent services but we do not want to be taken advantage of.

Thank you,

Patricia Ryan

2002 JUN -3 P 4: 21

FROM: Magdalena Kovacs. 15377 W Verde Lane. Goodyear, AZ 85338

AZ CORP COMMISSION

To The Arizona Corporation Commission!

I agree with my husband 100% and want have my voice heard in this matter. I'm against the upcoming LPSCo rate increase. I think we pay too much already for the services provided.

LPSCo wants a lot more than what the COLA is, which is about 2% a year. We get our pay increases according to the COLA. They just had a rate increase not long ago. Keep in mind that they charge for the sewer 100% of your water usage and only about half of them or not even that much actually go into the sewer. Most water goes to irrigation. We shouldn't pay for that water twice. What about the Golf Courses? Treated or not, they use a lot of water to evaporation.

I realize that they need money to operate but it should be collected from the big users with swimming pools and other water wasting devices. LPSCo should base the water rate on usage and not Basic Service Charge. Their charge is too high especially for sewer. Please eliminate 50% of sewer rate. That 50% never see the sewer because it is used for irrigation and lots of it just evaporate.

Thank you and Sincerely yours,

Magdalena Kovacs.

on May 15, 2002

DANIEL RYAN

May 16, 2002

Arizona Corporation Commission

As a new homeowner in the Goodyear, Palm Valley area, I am very concerned about a proposed rate increase of 19.5 percent for sewer fees and 43 percent for water.

This is absolutely outrageous and totally unreasonable! Most people have probably never seen more than a 3 - 7 percent annual increase in their salary. With the way daily expenses go up each year, how can people afford these proposed increases? Surely there must be reasonable solution to these rate increases that would satisfy both your company and we, the homeowners.

We all must pay for the services we receive and are willing to do so, but please don't price gouge.

Thank you,

Dan Ryan

Arizona Corporation Commission 1300 W. Washington Street Phoenix, AZ 85007

2002 JUN -3 P 4: 22

AZ CORP COMMISSION BUCCHEENT CONTROL

6/2/02

Commissioner Irvin,

I am opposed to the 19.59% rate increase for sewer and the 43.26% increase for water. I cannot fathom such a large increase at one time! That's over 62%! I have never lived in a community where there has been such a large increase. If it weren't for the efforts of Laura Bierl and Supervisor Max Wilson, I would have not even known there was an increased planned.

I can't imagine the reasoning behind such a large increase but whatever the reason I am vehemently AGAINST it. With all of the development in Litchfield Park and the surrounding area I can't imagine the need for such an excessive rate increase. Is the price of growth itself being passed on to the residents? I would hope that the developers in the area are charged appropriately for their sewer and water connections as well. I'm not making near their profit so I certainly don't want to be paying for any of their costs.

However, regardless of the reason for these excessive rate hikes, I am against them. I am sure there are other options than such an extreme rate increase.

Thank you for your consideration,

Shannon Smith Litchfield Park Resident

Shann



PALM VALLEY REHABILITATION & CARE CENTER 13575 W. MCDOWELL RD.

GOODYEAR, ARIZONA 85338 1: 22

PH. 623-536-9911

FAX 623-536-9502

AZ CORP COMMISSION DOSUMENT CONTROL

May 23, 2002

Laura Bierl P.O. Box 403 Litchfield Park, AZ 85340 Dear Ms Bierl

What is coming next??? Medicare has made many cuts that have affected our business, the shortage of good nurses is horrendous, because of our litigious society, our liability insurance has doubled, and now Litchfield Park Service Company (LPSCO) wants to double our water rates.

The Palm Valley Rehabilitation and Care Center is in Goodyear. When it was build 21/2 years ago, we had <u>no choice</u> as where we could obtain water. Therefore, we were forced to sign on with LPSCO. This building is dedicated to providing care to the elderly of the Southwest Valley. We have worked very hard to "stay afloat" while many of our counterparts have closed or have been forced to provide sub-standard care, because of all of the financial cut-backs and other burdens levied upon them.

This building has 93 toilets, 101 showers, two whirlpool baths, many sinks and a complete dietary department with dishwashers. With 155 residents and 180 full and part time employees, the water is running someplace all of the time 24 hours a day. If these water rates are allowed to increase, it will place even more burden upon our elderly, as we have no other choice, but to pass the increase on to them.

I plead with you to support our position of a much smaller increase, or to make exceptions for Health Care Providers.

Sincerely yours,

Barb Zingaro, Administrator

2002 JUN -3 P 4 22

AZ CORP COMPASSION DESIDERE CONTROL

Mr. Jim Irvin Arizona Corporation Commission Phoenix, AZ

Dear Mr. Irvin,

This letter is in protest to the proposed rate increase of LPSCO (Litchfield Park Service Company) the local water and sewer provider.

The proposed increase is inordinately high and has been handled in a cavalier manner. Presentations were difficult to understand and the existing water system is fraught with problems.

Many areas in Litchfield Park have poor to non-existent water pressure. The fire department has labeled most of the area fire hydrants as inadequate and color-coded them accordingly.

In addition, the company has extended free hook ups to new home owners and developers reverting back to the original home owners an additional financial burden. It is interesting that both the developers and LPSCO are part of the Suncor Development Company.

With these serious problems in effect, the water company decided to use money to rebuild and re-decorate their business office. I find this a poor expenditure considering the more pressing issues.

Thank you for your consideration.

Sincerely, Lange Handeick

Sonja Hendrick

419 Sagebrush St. Litchfield Park, AZ

Sarah M. White 4614 North Desert Stream Way -3 P = 22 Litchfield Park, Arizona 85340 (623) 935-1277 AT COAP COMMISSION

May 30, 2002

Mrs. Laura Bierl PO Box 403 Litchfield Park, AZ 85340

RE: Application to Arizona Corporation Commission

Dear Mrs. Bierl:

I have written to Supervisor Wison and I am also writing to ask you to **NOT** support the requested increase by Litchfield Park Service Company. LPSCO has asked for a 19.5% increase in sewer fees and 43% increase in water fees. A price hike of over 60% is extreme to say the least.

The Litchfield area is experiencing unbelievable growth that seems to be causing demands on all resources. I find an increase of this proportion to be unreasonable; I hope you do also! If the growth requires new facilities and extended service areas why not require the land developers to share the burden. In addition, LPSCO should be faced with considerable revenue as a result of the growth.

Thank you for your consideration of the constituents of our community regarding this matter.

Sincerely, Sough M. White

Sarah M. White

2002 JUN -3 P 4: 22

May 28, 2002

AZ Corporation Commission

C/O Supervisor Max Wilson 301 West Jefferson, 10th Floor Phoenix, Arizona 85003-2148

Dear Mr Wilson,

I am writing this letter to indicate my concerns over the proposed rate increases of 43% for Water and 19.5% for Sewer by the Litchfield Park Service Company.

I believe that these proposed increases are unfair, exhorbitant and have not been properly supported, explained or documented.

As one of your constituents, we look for your support and assistence in making LPSCO aware of our concerns relating to these proposed rate increase.

Respectfully,

ectfully, EMAL) GETALL

4515 N. Clear Creek Drive Litchfield Park, Az 85340

2002 JUN -3 P 1: 14203 W. Greentree Dr. S. Litchfield Park, AZ 85340

AZ CORP COMPASSION DUBLIMENT CONTAGMay 29, 2002

AZ Corporation Commission

Gentlemen,

We have been informed that LPSCO is proposing a rate increase of 19.5% for sewer and 43% for water. We have not been informed of the reason for these extreme increases and we wish to OBJECT to the increases.

Michael Iller Paney E. Klar Richard E. Klar Nancy E. Klar

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ME JUN-3 P 4:22

AZ COMP COMMISSION
DOOMESTAL

Laura Bierl P.O. Box 403 Litchfield Park, AZ. 85340

May 28, 2002

RE: Water/Sewer Rate change.

Dear Sirs or Madam;

We have read about the proposed rate change on Litchfield Park Service Company services. In out opinion LPSCO has done a very good job of furnishing services to us as long as we have been here. (Since 1993), but we have been given no information that indicates a rate change of this magnitude is warranted. Until we are given supporting documented evidence that this increase is warranted, we are definitely against this proposal. Than you.

Sincerely,

Gordon C Henrie 200 Laguna Dr. So.

Litchfield Park, AZ. 85340

FROM THE DESK OF TIMOTHY SMITH RECEIVED

2007 JUN -3 P \$ 22

June 3, 2002 AZ CORP COMMISSION BCCUMENT CONTROL

Arizona Corporation Commission

Dear Commissioner Irvin,

I am opposed to the sewer rate hike of 19% and a water rate increase of 43% proposed by the Litchfield Park Service Company. I feel this is way out of line especially since I have not seen nor can I foresee any valid reason for such an excessive increase. Please do what you can to deny this proposal.

Sincerely,

Timothy Smith Resident of Litchfield Park

2001 JJM -3 P 1: 22

May 28, 2002

AZ CORP COMMISSION SOMEREM CONTROL

AZ Corporation Commission

C/O Supervisor Max Wilson 301 West Jefferson, 10th Floor Phoenix, Arizona 85003-2148

Dear Mr Wilson,

I am writing this letter to indicate my concerns over the proposed rate increases of **43% for Water** and **19.5% for Sewer** by the Litchfield Park Service Company.

I believe that these proposed increases are unfair, exhorbitant and have not been properly supported, explained or documented.

As one of your constituents, we look for your support and assistence in making LPSCO aware of our concerns relating to these proposed rate increase.

Respectfully,

Charles A. Estrada

4515 N. Clear Creek Drive

Litchfield Park, Az 85340

LA CASA LINDA HOMEOWNERS ASSOCIATION

p.o. box 2247 • litchfield park, arizona 85340

7007 JUN -3 P 4 22

May 20, 2002

Mr. Max Wilson, Supervisor 301 West Jefferson 10th Floor Phoenix, AZ, 85003-2148

Dear Supervisor Wilson:

I am writing in response to the recent rate increase requested by LPSCO (Litchfield Park Service Company). I request that the rate increase be denied. They have not lived up to their current obligations.

Recently, the Yacoubs at 110 Desert Ave. had sewage back up in their home. La Casa Linda HOA had Southwest Sewer and Drain run a camera and line down the drain to determine where the problem originated. It was determined that the line causing the problem is LPSCO's main line on Desert Ave. There were palm tree roots blocking the line. They denied responsibility and refused to fix the problem or remedy the damages at the Yacoub's home. Our HOA paid \$650 to have the problem with the line fixed.

The City Manager of Litchfield Park "popped" the drain lid and found that the line was approximately 50% blocked. LPSCO is not maintaining the lines in our area and city.

DENY THE RATE INCREASE. HOLD THEM TO THEIR CURRENT OBLIGATIONS OF MAINTAING THE CURRENT SEWER LINES.

Sincerely,

Douglas Rhodes La Casa Linda HOA manager

Cc: Ms Laura Bierl

Robin Adrian 1053 Villa Nueva Drive 2007 JUN - 3 P = 22 Litchfield Park, AZ 85340 CORP COMMISSION BOOLMENT CONTROL

May 15, 2002

Arizona Corporation Commission

Gentlemen:

As a resident of Litchfield Park, I am absolutely opposed to the huge rate increases requested by the Litchfield Park Service Company for sewer and water. It appears that the reason for these increases is to offset expenses which will be incurred later by Sun Cor for its new developments. Sun Cor does not want to absorb these additional costs before it sells the homes in its new developments. The citizens of Litchfield Park should not have to bear Sun Cor's burden. It is their problem, not ours.

Again, please do not allow this rate increase to take place.

Sincerely,
Min adeia

Robin Adrian

2002 N Overloots Lame 22 2002 Liechfield Park, AZ 85340 Phone: 623-536-9078 Fax: 623-536-9079 Email: plytrader@aol.com

AZ CORP COMMISSION DOCUMENT CONTROL

Laura Bierl Councilwoman-Litchfield Park PO Box 403 Litchfield Park, AZ 85340

Dear Laura

Re: Proposed Water and Sewer Increases by LPSCO

Although some kind of increase in our water and sewer rates may be justified, the proposed increase by LPSCO is confiscatory. The size of these increases would be very hard to justify to the residents of Litchfield Park. If poor management of the resource or a subsidy for another project is reason for these increases, this should not be the responsibility of the Litchfield Park citizens.

I hope the hearing on June 4, 2002 will bring enough opposition to these proposed increases to bring about a more reasonable solution.

Sincerely

Jim Burns

2002 JUN -3 P 4: 22

AZ CORP COMMISSION DOCUMENT CONTROL

May 16, 2002

AZ Corporation Commission,

Our neighbors have brought to our attention the new proposed LPSCO rate increase for water & sewer. It's a total shock and I'm sure were not the only homeowners that feel this way. Shouldn't Suncor be responsible for the defective plastic water pipe instillation and shouldn't the builders and new homeowners be responsible for the cost of the new housing development south of Wigwam golf course (red course). We hope that you see opinions of Litchfield Park residence, not the benefit of new housing developers.

Sincerely

Lite Sill Drum

2002 JUN -3 P 4: 22

June 17, VWV

AZ CORP COMMISSION DOCUMENT CONTROL

DEAD MAX

JUST TO LET YOU KNOW THAT MY WIRE

AND I STRONGLY REJECT THE PROPOSED INCREASE

IN WOTER RATES BY LPSCO. TITIS 15

NOT A REASONABLE INCREASE, RATHER A

GREEDY INCREASE

ROGANDS

Fex Joch

STEPIHEN : PAT GODDRICH 1017 VISTA VERDE DA. N. LITCHFIELD PARK, AZ 85340

Maggie Adrian 1053 Villa Nueva Drive Litchfield Park, AZ 85340

RECEIVED 2007 JUN -3 P 1: 22

May 15, 2002

Arizona Corporation Commission

Gentlemen:

I am opposed to the large rate hike for sewer and water which Litchfield Park Service Company has requested for Litchfield Park. This rate hike is far greater than the normal rate of inflation. The main beneficiary of this rate increase is Sun Cor and their new developments outside the city limits of Litchfield Park. There is no reason why we should offset Sun Cor's costs for new development.

Please oppose this ridiculous rate hike.

Massic adream

Maggie Adrian

2007 JUN -3 P 1: 22

1087 Oro Vista AZ CORP COMMI**Litchfield Park, AZ 85340** DOGUMENT COM**May**11, 2002

Commissioner Jim Irvin Arizona Corporation Commission 1300 West Washington St. Phoenix, AZ 85007

Dear Commissioner Irvin:

I am writing to strongly encourage you to review the rate increase currently proposed by the Litchfield Park Service Company (LPSCO) for water and sewer usage in our community.

As a member of the Litchfield Park City Council, I have received numerous inquiries regarding this subject and wanted to share my concerns with you. Litchfield Park is a community consisting of many retired residents, often on fixed incomes, and increases of 43.26% for water and 19.59% for sewer will be extremely difficult for them to handle.

While I understand that the service company must be able to show a reasonable return (profit) on its investment, the circumstances surrounding this increase are extremely questionable. The relationship and history between LPSCO (the utility) and SunCor (the developer) is widely-known. Our residents are being asked to bear the burden of the cost of hook-ups in newly-developed areas; however, these costs seem more appropriately allocated to the developer through the new home buyer.

As Litchfield Park residents, we have no choice of water and sewer companies, and find we are being served inadequately. Many areas have fluctuating and extremely low levels of water pressure. More importantly, our fire protection is severely hampered by those levels. While LPSCO has embarked upon a program to replace old and worn fire hydrants, this is a lengthy process and our fire protection currently depends on the aging and ineffective infrastructure. The addition of more customers surely cannot have a positive effect on our current situation. As well, the drilling of new wells has yet to offer improvement in the pressure deficiency in affected areas.

With these facts in mind, a rate increase of 43.26% for water and 19.59% for sewer seems excessive. I ask that you make your decision with fairness to both LPSCO and the citizens of Litchfield Park.

Thank you in advance for your time.

Sincerely,

Barbara Brainard Councilwoman, Litchfield Park City Council Litchfield Park, Arizona

LAURA BIERL

P.O. Box 403 RECEIVED Litchfield Park, AZ 85340

2002 JUN -3 P 4: 22

AZ CORP COMMISSION DOCUMENT CONTROL

May 29, 2002

Commissioner Jim Irvin Arizona Corporation Commission 1300 West Washington Street Phoenix, AZ 85007

Dear Commissioner Irvin.

This letter is protesting the price increase that LPSCO (Litchfield Park Service Company) has proposed on their customers.

As an elected Council Member (my term begins June 5th), I have been attending the City Council meetings for several months and have learned that the LPSCO customers will be bearing the cost of hooking-up service for the new developments. This cost should be charged to the development companies (including Suncor, the parent company of LPSCO).

A portion of LPSCO's services are inadequate. We have been briefed by the Rural Metro Fire Department that the water pressure of the city's fire hydrants are below the levels needed to adequately put out a fire in many of the areas in Litchfield Park and the Greens. This is a great concern, as we have already had fires in the Park and the Greens within the past couple of years. However, there is no indication that any of the increase will support resolving this problem.

Another concern is that many of the residents in the LPSCO service area are retired and live on fixed incomes. An increase of more than 43% for water and 19% for sewer would be hard to bear.

Please make a decision that will be fair for all parties involved.

Thank you,

Laura Bierl

Litchfield Park City Council-Elect Litchfield Park, Arizona FROM : Bierl Printing,

PHONE NO. : 6022785677

JUN. 03 2002 11:36AM P1

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Dear Arizona Corporation Commissioner:

2007 JUN -3 P 4: 22

AZ CORP COMMISSION DOCUMENT CONTROL

I am writing this letter to you in response to the proposed rate hikes by Litchfield Park Service Company of 43% Water & 19% Sewer charges to the residence of Litchfield Park. This is a very large increase for my family & I to be able to afford. Some information has come to my attention that LPSCO is not charging hook-up fees to Suncor Development Company (a local home builder in the Litchfield area, also a parent company of LPSCO). I don't feel it is the residents responsibility to take up the slack for unfair business practices. I hope that a more reasonable and fair number can be reached that makes sense to everyone involved. Thank you for your time.

Sincerely,

Mark D. Bierl

My address is: 990 E. Campina Lane

Litchfield Park, Arizona 85340

7007 JUN -3 P 4: 22

AZ CURP COMMISSION DOCUMENT CONTROL

Corporation Commission 1200 W. Washington Phoenix, AZ 85007

Dear Sirs;

In regard to the Litchfield Park Service Co. rate case, I would like to enter the following comment into your records.

Aloria O, O'Donnell

Would rather see rates remain the same unless the raise can be justified,

Signed May 20, 2002

2002 JUN -3 P 4: 22

AZ CORP COMMISSION DOCUMENT CONTROL

Corporation Commission 1200 W. Washington Phoenix, AZ 85007

Dear Sirs;

In regard to the Litchfield Park Service Co. rate case, I would like to enter the following comment into your records.

Pagese - No changes

Documented & Gaplasted

Signed May 20, 2002

2002 JUN -3 P 4: 22

AZ CORP COMMISSION DOGUMENT CONTROL

Corporation Commission 1200 W. Washington Phoenix, AZ 85007

Dear Sirs;

In regard to the Litchfield Park Service Co. rate case, I would like to enter the following comment into your records.

Jan opposed double tate invease

Signed May 20, 2002

Arizona Corporation Commission 301 West Jefferson 10th Floor Phoenix, AZ. 85003-2148

Attn: Max Wilson, Supervisor

Re: PROPOSED WATER RATE INCREASE

Dear Sir,

I live in Pebblecreek in Goodyear and am serviced by Litchfield Park Service Co. for water. I understand they are proposing an increase of 19.5 percent for sewer and 43 percent for water. I believe that this rate increase is way out of line.

I understand that Suncor owns Litchfield Park Service Co. While I am aware of the uncontrolled growth going on in our area, I do not believe the builders have a right to pass the cost of that growth along to consumers through companies that they control.

Suncor has an obligation to finance the infrastructure of this growth so it does not become a burden on the surrounding community.

Any help you could give in this matter would be appreciated.

Sincerely,

Joy F. Hirvela

14725 W. Cheery Lynn Dr.

Goodyear, Az 85338

Wayne Joyner 14616 W Greentree Dr. S LitchFreld Park, AZ-85340

RECEIVED

2002 JUN -3 P 4 23

AZ CORP COMMISSION DOCUMENT CONTROL

Laura Bierl P.O Box 403 Litchfield Park, AZ 85340

Dear Laura,

Four years ago when we moved to Litchfield Park From Seatle, Wa, and retired here on a fixed income, we expected increases and cost of living expenses, but when we were informed of a 19.5% sower increase and a 43% water increase we were shocked. We underetand that cost increase but to the extent of this amount is un-eceptable. In Washington state there is a limit that utilities can be increased, I believe not to exceed 5%:

Thanks for your support in having an opportunity of getting these increases to a resonable amount

Sincercy

MBEGEWEB 102 2007 JUN -3 P 4: 23 My Dear Commissionee: AZ CORP COMMISSION Please do what ever it takes to black the increases proposed by LSPCo. I am a widow on a fixed income, who came to Arizona because I could no longer cape with the outragous losts on the East Crast. What would be taxed next? The gir we breath? Thank you for your effort in this matter. Sincerely Bette & De Luca

Arizona Corporation Commission

2002 JUN -3 P 4: 23

Please add my name to those user A Definite de Park Servce Company that are AGAINST the proposed rate increase of MEST for water.

As a retiree on a fixed income, I appreciate the need to increase revenues to better the product we receive, but 43% is TOO MUCH. Let LPSCO spread it out over a period of 5-10 years.

Thank You

Donald L. Wyman 14973 W Verde Lane Goodyear, AZ 85338

2002 JUN -3 P 4: 23

Michael NERLFI 13857 W. Windson Ave Goodyean AZ 85338

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Superation PRIMENT CONTROL.

ARIZON DE COLPY COUNTROL.

301 W. TEFFERSON, 10th Froor

Phoenix AZ 85003-2148

MR Wilson:

UNDER NO CIRCUMSTANCES CAN I Support Your proposed RATE INCREASES. ARE YOU KIDDING? You're proposing 19.5 % FOR SEWER AND 43% FOR WATER! THIS IS TOTALLY UNALLEPT-ABLE! WHAT PLANET DO YOU LIVE ON? I WILL MAKE IT MY FERVANT PASSION TO SEE YOU LOSE YOUR JOB IF THIS PROPOSITION CARRIES! NO RATE INCREASES!

Melal Nell.

MICHAEL NEREFI,
Air Frame and Power Plant Mechanic

2002 JUN - -

AZ CORP DOCUMO

Arizona Corporation Commission 301 West Jefferson 10th Floor Phoenix, AZ. 85003-2148

Attn: Max Wilson, Supervisor

Re: PROPOSED WATER RATE INCREASE

Dear Sir.

I live in Pebblecreek in Goodyear and am serviced by Litchfield Park Service Co. for water. I understand they are proposing an increase of 19.5 percent for sewer and 43 percent for water. I believe that this rate increase is way out of line.

I understand that Suncor owns Litchfield Park Service Co. While I am aware of the uncontrolled growth going on in our area, I do not believe the builders have a right to pass the cost of that growth along to consumers through companies that they control.

Suncor has an obligation to finance the infrastructure of this growth so it does not become a burden on the surrounding community.

Any help you could give in this matter would be appreciated.

Sincerely,

Donald G. Hirvela 14725 W. Cheery Lynn Dr. Goodyear, Az 85338

MAY 16 Da F ARIZONA CORP. COMPRESENTA, MAX WILSONS To WHOM IT MAY CONCERN AZ CORP COMMISSION I AM A SENIOR AND HOMEMAKER AND LIVING ON A FIXED INCOME IN PEBBLE CREEK. THE INCREASE THAT LPSCO IS PROPOSING IS WAY OUT OF LINE AS TAR AS I UNDERSTAND IT! THIS PROPOSED INCREASE WOULD CERTAINLY PUT A HEAVY STRAIN ON MY BUDIET! THANK-YOU FOR YOUR LETTERS TO THE SDITOR" IN THE WEST VALLEY VIEW. ESTHER HALL Zorler Hall 14970 W. INDIANOLA AVE. GOODYEAR, AZ. 85338 - 8786

ECEIVED MAY 2 0 2002 JUN -3 P 4: 23

FROM: Andras Kovacs. 15377 W Verde Lane. Goodyear, AZ 85338

RP COMMISSION

To The Arizona Corporation Commission!

I'm against the upcoming LPSCo rate increase. I think we pay too much already for the services provided.

LPSCo wants a lot more than what the COLA is, which is about 2% a year. We get our pay increases according to the COLA. They just had a rate increase not long ago. Keep in mind that they charge for the sewer 100% of your water usage and only about half of them or not even that much actually go into the sewer. Most water goes to irrigation. We shouldn't pay for that water twice. What about the Golf Courses? Treated or not, they use a lot of water to evaporation.

I realize that they need money to operate but it should be collected from the big users with swimming pools and other water wasting devices. LPSCo should base the water rate on usage and not Basic Service Charge. Their charge is too high especially for sewer. Please eliminate 50% of sewer rate. That 50% never see the sewer because it is used for irrigation and lots of it just evaporate.

Thank you and Sincerely yours,

Andras Kovacs.

Andras Kovacs.

on May 15, 2002

May 18, Dear Sugerveion Wilson The reason for this letter is to let you know of muy objection to the outlanded in crease in our water & sever rater. The generatage is over and alove very mornal, common sense rate hike. be the years of by I have loss a less confidence en our elected officials - in their honesty, integrit 4 moral living. Unfortunately that is the opinion of most americans there day Maybe the one issue will really decide if I still have any hope left in our way of government Thank you, Rea Woodman

Arizona Corporation Commssion

2002 JUN -3 P 4: 24

AZ CORP COMMISSION

As a senior citizen on a very fixed income, I am totally opposed to the Litchfield Park Service Company considerating a hike of 19.5% for sewer and 43.00% for water. I understand the need for expansion and to better the services provided, but those of us currently supporting LPSCO should not be responsible for future users.

Smaller percentage increases over a period of years that would incorporate new users seems to be much more feasible.

Please consider the percentages of 19.5 and 43 as extreme in this current financial climate and have LPSCO propose new increases that are fair to their current users.

Thank You,

Linda D. Vanderheyden

14975 W Verde Lane Goodyear, AZ 85338

PS With these huge percentage increases in insurance and other services, we seniors are being forced to leave our adopted homes.

2007 JUN -3 P 4: 24

AZ CORP COMMISSION DOCUMENT CONTROL

Supervisor Max Wilson 301 West Jefferson, 10th Floor Phoenix, AZ 85003-2148

May 28, 2002

REF: Litchfield Park Service Company Rate changes.

Dear Sir;

I have lived in litchfield Park since about 1993, first in an apartment and later in my own home at 200 Laguna Dr. South. I have had good service from LPSCO and have had no complaints, but at this time I have not known of any problems that could possible warrant an increase in rate of this size. Until I have been convinced that this increase is justified, I am totally against it. We are all going through economic hardships at this time and this rate increase only compounds our problems. We must have services and do not object to fair payment, but this appears to be way out of limits.

Mi Mardella Henrie

M. Mardella Henrie 200 Laguna Dr. South

Litchfield Park, AZ. 85340



PALM VALLEY REHABILITATION & CARE CENTER 13575 W. MCDOWELLERD.

GOODYEAR, ARIZONA 85338

PH. 623-536-9911

2002 JUN -3 P 4: 774× 623-536-9502

AZ CORP COMMISSION DOCUMENT CONTROL

May 23, 2002

Mr. Max Wilson Maricopa County Supervisor 301 W. Jefferson 10th Floor Phoenix, Arizona 85003-2148

Dear Mr. Wilson

What is coming next??? Medicare has made many cuts that have affected our business, the shortage of good nurses is horrendous, because of our litigious society, our liability insurance has doubled, and now Litchfield Park Service Company (LPSCO) wants to double our water rates.

The Palm Valley Rehabilitation and Care Center is in Goodyear. When it was build 21/2 years ago, we had no choice as where we could obtain water. Therefore, we were forced to sign on with LPSCO. This building is dedicated to providing care to the elderly of the Southwest Valley. We have worked very hard to "stay afloat" while many of our counterparts have closed or have been forced to provide sub-standard care, because of all of the financial cut-backs and other burdens levied upon them.

This building has 93 toilets, 101 showers, two whirlpool baths, many sinks and a complete dietary department with dishwashers. With 155 residents and 180 full and part time employees, the water is running someplace all of the time 24 hours a day. If these water rates are allowed to increase, it will place even more burden upon our elderly, as we have no other choice, but to pass the increase on to them.

I plead with you to support our position of a much smaller increase, or to make exceptions for Health Care Providers.

Sincerely yours,

Barb Zingaro, Administrator

AZ Corporation Commission
AZ CORP COMMISSION
DOCUMENT CONTROL

Re: Rate Sperease for Sewer olester

Lawred rate inference in Litelfield Pour. I reside at 4702 Brookwiew Terrace in Litelfield Green.

Plane add my rome to the list of residents who protest this Luge proposal.

Seiceoly, Betty M. Nace 4702 Brookniew Terrace Literfield Park, AZ

JUN 0 3 2007

Sarah M. White 4614 North Desert Stream Way Litchfield Park, Arizona 85340 2002 JUN -3 P 4: 24 (623) 935-1277

RECEIVED

AZ CORP COMMISSION DOCUMENT CONTROL

May 30, 2002

Supervisor Max Wilson 301 West Jefferson, Tenth Floor Phoenix, Arizona 85003-2148

RE: Application to Arizona Corporation Commission

Dear Mr. Wilson:

I am writing to ask you to **NOT** support the requested increase by Litchfield Park Service Company, LPSCO has asked for a 19.5% increase in sewer fees and 43% increase in water fees. A price hike of over 60% is extreme to say the least.

As you are well aware, the Litchfield area is experiencing unbelievable arowth that seems to be causing demands on all resources. I find an increase of this proportion to be unreasonable; I hope you do also! If the growth requires new facilities and extended service areas why not require the land developers to share the burden. In addition, LPSCO should be faced with considerable revenue as a result of the growth.

Thank you for your consideration of the constituents of our community regarding this matter.

Sincerely,

Sarah M. White

Enan M. White

This letter is in suponse to the personsed 43% water and 19.5% sewer monthly rate secreases. These supposed sate increases are ludicious and this letter to you is my vote against such an outragious rate increase.

Twas told by Sun Car when I moved to the "Greens" in May 96 that water was cheap out here. and it was for a while, but I noticed about a 35% increase in my water bill in June 98 and this occured with no real increase in my use.

WE NEED TO STOP This INCREASE!



Dobut Il Snikbul

2002 JUN -3 P 4: 24

May 24, 2002

AZ CORP COMMISSION DOCUMENT CONTROL

Arizona Corporation Commission 1200 E. Washington Phoenix, AZ

Dear Sir/Madam;

We are very concerned about the rate increase that LPSCO (Litchfield Park Service Company) is proposing. We feel it is extreemly high.

As long time residents of Litchfield Park, we respectfully request your denial of this increase.

Thank you for this consideration.

Sincerely yours,

O. C. Burnell & Sylvia A. Burnell

244 Maya Dr. P. O. Box 2130

Litchfield Park, AZ 85340

RE !

1 2002 30 -

AZ CCT DOGGE

18 May 2002

Supervisor Max Wilson 301 West Jefferson, 10th Floor Phoenix, AZ 85003-2148

Dear Max:

Please forcefully convey our indignation to the Arizona Corporation Commission concerning the planned increases sought by the Litchfield Park Service Company. The advertised 43% increase for water and 19.5% for sewer are totally unjustified, and in my case, completely unexplained.

I have the impression that the revenues generated by such increases will offset LPSCo expenses in new housing developments they will service. I certainly do not expect significant improvements in the service LPSCo provides me as a Litchfield Park homeowner.

We appreciate your representing us on the issue of these blatantly unfair proposals to excessively increase our water and sewer rates.

Sincerely,

William D. Smith

4701 N. Brookview Terrace Litchfield Park, AZ 85340

William D. Smith

May 20, 2002

7002 JUN -3 P 4: 25

AZ CORP COMMISSION DOCUMENT CONTROL

Supervisor Max Wilson 301 West Jefferson 10th Floor Phoenix, AZ 85003-2148

Dear Supervisor Wilson:

I am writing this letter to let you know that I am very much opposed to the proposal of LPSCO rate increase of 19.5% for sewer and 43% for water.

I am a single parent, mother of 2 daughters, living in Litchfield Greens. An increase of 43% for water is absurd. I would like to see where they come up with these numbers and why. With all the construction going on the west side you would think they could collect additional funds from other sources. I would also like an explanation of why they need a 19% increase for sewer.

Times are difficult enough these days and this would only add to the strain of maintaining our day-to-day lifestyle. Please do not allow this large of an increase to happen.

Sincerely,

Carol M. Cromer

Homeowner

4827 North Hidden Terrace

M (homer)

Litchfield Park, AZ 85340

Alan B. Herring 14032 W Litchfield Knoll Litchfield Park, AZ 85340

A.

MANISSION CONTROL

May 19, 2002

Supervisor Max Wilson 301 W Jefferson, 10th Floor Phoenix, AZ 85003-2148

Dear Max Wilson:

It has recently been brought to my attention that LPSCO is proposing a rate increase of 19.5% for sewer and 43% for water! I believe this increase is not necessary and this letter is meant to express my family's concern over this increase. Thank you for your prompt attention to this matter.

Sincerely,

Alan B. Herring, D.V.M.

MAY 2 8 2002

P. O. Box 2048 RECEIVED 508 Redondo Drive East Litchfield Park, Arizona 85340 JUN - 3 P 4: 25

May 19, 2002

AZ CORP COMMISSION DOCUMENT CONTROL

Arizona Corporation Commission 1200 E. Washington Phoenix, Arizona

Dear Sir/Madam:

As residents of Litchfield Park, we are strongly opposed to the outrageous rate increase that LPSCO (Litchfield Park Service Company) is proposing.

We respectfully request your denial of this increase.

Sincerely,

James E. Williams

Jan Fulton Williams

May 23, 2002

2002

AZ COI DOCUI

Supervisor Max Wilson 301 West Jefferson, 10th floor Phoenix, Az. 85003-2148

Dear Mr. Wilson:

In regard to the proposed increase by LPSCO for Sewer and Water, we are strongly opposed.

Residents should not have to pay for Suncor construction costs. Suncor will be the receiptent of

The profits from their development. The cost to build the necessary structures for this development

Should not be borne by anyone other than Suncor.

AS a resident of Litchfield Greens, one is led to believe they are living in a Company Town where

Management can do whatever they please. A strong fight must be waged to stop this increase.

Thank you for your assistance.

Very truly yours,

Estel Helman Robert and Estelle Helman 4719 N. Greenview Circle W. Litchfield Park, Az. 85340

623-935-5570

May 22,2002

RE

Supervisor Max Wilson 301 West Jefferson 10 th. Floor Phoenix. Az. 85003-2148

12002 Jan 7 P 4: 25

AZ CONTO TOMSSION DOCUME TO NTROL

Dear Supervisor Wilson,

I have been a resident of Litchfield Park since 1979 and am amazed how Litchfield Park Service Company has been allowed to continually raise the cost of water and sewage offered to us. My housewhole has gone from four occupants to one and my bill has been raised over four times the original cost. This has happened even though there has been no improvement in the service. Should one be foolish enough to want to use two sources of water at the same time, neither will operator properly, and please tell your guests to shower before 9 a.m. or they will be caught in the "trickle" of water pressure we get.

It seems that if you live in a newer costumer area of this "service" company, you receive better service. I know that my daughter who lives in Palm Valley has better water pressure.

It has also been brought to my attention that we who have paid Litchfield Park Service Company for these many years are also paying for their involvement with the new construction in our area and not charging the builders a fee. I'd wagger that Phoenix charges anyone for hooking into their lines.

Thank you for taking this challenge to prohibit the increase of our bill. There are many in Litchfield who are now living on a fixed income and this increase would not FIX anything.

Sincerely,

Mue L. Pre in

Anne L.Price 315 W.Campbell Litchfield Park, Az. 85340

2002 JUN -3 P 4: 25

AZ Corporation Commission 301 W. Jefferson, 10th Floor Phoenix, AZ 85003-2148

AZ CORP COMMISSION BECUMENT CONTROL

Attn. Max Wilson:

I am writing to voice my opinion about the proposed water/sewage increase by LPSCO. I reside in Litchfield Greens, a subdivision of Litchfield Park and have noticed this past year that LPSCO was in no hurry to fix pipe breaks under the road for days. I even called to complain that water was being wasted to LPSCO, but they said they were short-handed and will fix the problem(s) in due time. Meanwhile, water just kept pouring out into the street for days. This has occurred several times in different areas in the past two years all over Litchfield Greens. I am aware that LPSCO is currently updating the old piping under our streets because of the many breaks last year. The original piping may not have been of good quality and therefore the breaks have been taking place in a very short period of time. I am against them raising the rates because it appears that the additional costs are being passed on to us for all the pipe fixes and water waste that has happened.

ેલેલ કુંગિક પ્રાથમિક છે. — કાર્યક કર્યું પ્રામેશના કરા કહ્યું જ જારા તે કે કારણ પ્રાપ્ત કરે ત્યું તો કોંગ્લ કહ ઉપલોકોને કે ઉપનુ કે કાર્યકાર મેં જાગળ જ કોંગલ પ્રકલોક કે કે કે કે કારણ કે કે કોંગલ જ સ્ક્રમ્પ કુંગલ કરતો કે કે

Sincerely.

Lance Barez

Arizona Corporation Commission

I am protesting the rate hike the Litchfield Park Service Company is proposing. I am a resident of Litchfield Park and have been for a number of years. Before moving to Litchfield we lived in Phoenix. Litchfield Park Service Company (LPSCO) has the highest rates now. Raising their rates by 43% for water and 19.5% for sewer is ludicrous!

As a customer of LPSCO I protest paying for infrastructure to serve more people moving into LPSCO's service area. That is the reason for the proposed rate hike. The West Valley is growing tremendously and LPSCO is trying to keep up with the phenomenal growth (growth that is at the same time encroaching on Luke Air Force Base). As a citizen of Maricopa County I believe we should be doing all we can to curb this growth to keep Luke for economic reasons. Instead I find our county leaders and supervisors doing the exact opposite in fact, doing all they can to encourage growth around Luke, and serve developers, instead of the citizens they say they represent. If you pass this rate increase you are putting another nail in Luke's coffin.

Sincerely,

Cindi Golembeck

rd Genbeck

362 Ancora Dr.

Litchfield Park, AZ

85340

RECEIVED / O May 02

DROWN JUN 3 P. 4: 26; LS on:

AZ CORP COMMISSION

BOCUMENT CONTROL the rate-like

Ly LASCO.

May Constantine

4606 1). Greenview C.S. LiteHField PK. AZ. 85340 May 17, 2002 RECEIVED

to: LPSCO. LitchField PK. AZ. 85340

___()

2002 JUN -3 P 4: 26
AZ CORP COMMISSION
DOCUMENT CONTROL

Dear L.P.S.CO;

Sam a retired person and full time all year resident of Literfield the Your recent proposal for water and sewer rate increase for water and sewer rate increased the spear, including various insurance i.e. medical, car, Kome owners etc. property It is wagatoo national inflation rate. If the purpose is to cover further development, I believe that to be unfair. If we are running out of water in dreigna, well all have to move. I ask you to reconsider such a high rate increase.

Thanks you.

yours truly, Saurel & Frell 460671. Greenview C.S. Litchereld PK. AZ 85340

May 17 2002 Dupervisor Max Wilson 1/0 arizona Losporation Tammission 301 Hest Jefferson (10 th Floor) Phoenis, arizona 85003 Please accept this letter as my protest of the proposed rate increase of water and sewer services submitted by the Litchfield Park Dervice Company. Park since 1971 I sincerely ask your cooperation & vote "No" to this increase. Lespectfully Mrs Tharles A Dawyer (Theresa G. Saurger)

12002 J.N.] P 4: 26

AZ CORP TRANSFORM DOCUMENT SHEET ROLL

May 16, 2002

AZ Corporation Commission,

We resently heard of the drastric LPSCO rate increase on sewer and water and are appalled at the percentage. This increase does not seem to be realistic. Is LPSC trying to cover cost of new housing south of the Wigwam golf course. If this is the case I feel that the brunt of that cost should be the developer & new home owners responsibility not exhisting Litchfield Park residence. Were opposed to this rate increase.

Sincerely

Non Wainy to 4543 N. Clean Creek P.R. hilitynel Park

To: Supervisor Max Wilson 301 W. Jefferson, 10th Floor Phoenix, AZ 85003-2148

Subject: LPSCO Proposed Rate Increases

May 16, 2002

Dear Max,

12100 JUN -3 P 4: 26

AZ SORP COMMISSION DUDUSUENT CONTROL

I am writing to PROTEST the LPSCO proposed rate increase for Litchfield Park. I am retired. I live off my social security and other retirement income. If I correctly recall, my social security COLA in January was somewhere around 1.7%. How is it that LPSCO can justify a rate increase of 19.5% for sewer and 43% for water? How can LPSCO justify such an outrageous rate increase in one fell swoop!

If the answer is this is the first increase in x years, my response is what kind of management do you have that would allow a utility to conduct deficit operations over those years, for surely that is what had to be going on! Otherwise we are led to believe that the operational costs suddenly jumped that much in the past year and if that is the case, the question is WHY! What calamity has occurred during the past year that could possibly justify these egregious rate increases!

If the answer is LPSCO has had to replace old worn out equipment, or expand operations to keep up with the growth of the community, then why aren't these costs capitalized over time and the pro-rated costs passed on to the customers in proportionate annual bites instead of one gargantuan gulp!

Any utility is entitled to recovery of reasonable operating costs and a fair and equitable profit, but let's be certain that these are *reasonable* operating costs. Is LPSCO being managed in an efficient and cost effective manner? Is their profit fair and reasonable? How does LPSCO compare with its peer group in terms of water/sewer rates per capita and other metrics that are commonly used to measure the industry?

I do hope the Arizona Corporation Commission will conduct appropriate due diligence on the LPSCO request. It is going to take one HELL of a sob story to convince the citizens of Litchfield Park that their request is justified!

Sincerely,

E.C. Kennedy 4811 N. Hidden Terrace

Litchfield Park, AZ 85340

Adean Fulton 295 Estero Lane P. O. Box 1164 Litchfield Park, Ariz, 85340

RECEIVED

2002 JUN -3 P 4: 26

PAIZONA CORPERATION COMM DESIMENT CONTROL

Star Sig / madam

Schongly oppose The rate inversion requested by LASE I do not feel Lichfeld Park residents should hire airils envises to supply Water to all the new housing around

Just Plane consider our side of this since it been our water for gens.

Sincerdy Somethy about tellor

Bob Denny

RECEIVED

Mr. Mark Spitzer 16 May 02 Arizona Corporation Commission 2002 JUN -3 P 4: 26

Dear Mark

14. A.A.

AZ CORP COMMISSION DOCUMENT CONTROL

I would like to go on record as opposing the excessive water and sewer rates requested by Litchfield Park Service Company (LPSCo). In the amount of 52.1 % increase in water revenues and a 39.23 % increase in sewer revenues.

I need go any farther than to call your attention to their attached letter. Starting out with the first line "The cost of everything eventually goes up including water and sewer." Maybe, but not at the rate of 52.1 and 39.23 %.

To show how well they have done their home work in the first paragraph of their letter they refer to you as the Arizona Corporation Corporation.

I have not been overly impressed with their service and after reading their letter I can understand why. Please stand up for the people of Litchfield Park.

> Jalo Wa Bob Denny

Bob Denny

RECEIVED

Mr. William Mundell 16 May 02 Arizona Corporation Commission

2002 JUN -3 P 4: 27

Dear Bill

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AZ CORP COMMISSION DOCUMENT CONTROL

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I have not been overly impressed with their service and after reading their letter I can understand why. Please stand up for the people of Litchfield Park.

Bob Denny

Bob Denny

RECEIVED

Mr. Jim Ervin 16 May 02 Arizona Corporation Commission 2002 JUN -3 P 4: 27

Dear Jim

AZ CORP COMMISSION DOCUMENT CONTROL

I would like to go on record as opposing the excessive water and sewer rates requested by Litchfield Park Service Company (LPSCo). In the amount of 52.1 % increase in water revenues and a 39.23 % increase in sewer revenues.

I need go any farther than to call your attention to their attached letter. Starting out with the first line "The cost of everything eventually goes up including water and sewer." Maybe, but not at the rate of 52.1 and 39.23%.

To show how well they have done their home work in the first paragraph of their letter they refer to you as the Arizona Corporation Corporation.

I have not been overly impressed with their service and after reading their letter I can understand why. Please stand up for the people of Litchfield Park.

Bol Denny

P.O. Box 1302 • Litchfield Park, AZ 85340 • (682) 935-4961

UNDERSTANDING THE PROPOSED WATER/SEWER RATES

CONTROL OF THE PROPERTY OF THE PROPERTY OF

September 2001

The cost of everything eventually goes up – including water and sewer.

Bertholine at application

Litchfield Park Service Company (LPSCo) is currently petitioning the Arizona Corporation Corporation (ACC) to raise water and sewer rates. As required by law, a copy of the "Public Notice of Hearing" for LPSCo's rate case is enclosed.

Your current water and sewer service rates were implemented in 1998 and are based on 1996 costs. The new rates are expected to go into effect mid-2002. This means it will have been at least four years since the last rate increase.

Under LPSCo's new rate proposal, the average 10,000-gallon, ¾-inch meter LPSCo customer's water bill will increase about \$7 per month to \$21. Sewer bills for the same residential customer will increase about \$9 per month to \$32. Even with the increase your residential water rates are still the least expensive water in the West Valley. The sewer rates, although higher than before, are still only about a dollar a day.

Here is the main reason for the proposed water rate increase: To keep your water supply dependable and keep the system running smoothly, LPSCo has made significant improvements in both the new and aging areas of the water system. In the past five years, LPSCo has taken major steps in replacing an aging hydrant and water connection system in Litchfield Park; brought on new wells, upgraded the pumping equipment and its backup power system at the reservoir, and upgraded safety and water quality assurance equipment. These are all important long-term investments that benefit everyone.

Perspective is important. Here's the best perspective we can give: Even with the water rate increase, you will be getting 1,000 gallons of water delivered to your door for about one dollar! One gallon of water at the local convenience store typically costs you more than that!

The major contributing factor to the increase in the sewer rates is the investment in the 1996 expansion of the City of Goodyear sewer plant. Your wastewater is sent to this plant, purified and then used as both a water source for non-crop irrigation and to recharge the groundwater in the immediate area- resulting in a significant benefit to the overall groundwater supply.

LPSCo remains committed to providing the highest quality water and sewer service. In compliance with environmental regulations, we are testing your water more than ever before part of our commitment to give you and your family safe, clean, high-quality water. There's nothing that matters more. But this level of service bears a cost.

PUBLIC NOTICE OF HEARING ON THE RATE APPLICATION OF LITCHFIELD PARK SERVICE COMPANY

On June 15, 2001, Litchfield Park Service Company ("Company") filed an application with the Arizona Corporation Commission for a 52.01 percent increase in water revenues and 39.23 percent increase in sewer revenues. Copies of the Company's application and proposed tariffs are available at its office and the Commission's offices for public inspection during regular business hours.

The Commission will hold a hearing on this matter beginning April 3, 2002, at 10:00 a.m. at the Commission's offices, 1200 West Washington Street, Phoenix, Arizona. Public comments will be taken on the first day of the hearing.

The law provides for an open public hearing at which, under appropriate circumstances, interested parties may intervene. Intervention shall be permitted to any person entitled by law to intervene and having a direct and substantial interest in the matter. Persons desiring to intervene must file a written motion to intervene with the Commission, which motion should be sent to the Company or its counsel and to all parties of record, and which, at the minimum, shall contain the following:

- 1. The name, address, and telephone number of the proposed intervenor and of any party upon whom service of the documents is to be made if different than the intervenor.
- 2. A short statement of the proposed intervenor's interest in the proceeding (e.g., a customer of the Company, a shareholder of the Company, etc.).
- 3. A statement certifying that a copy of the motion to intervene has been mailed to the Company or its counsel and to all parties of record in the case.

The granting of motions to intervene shall be governed by A.A.C. R14-3-105, except that all motions to intervene must be filed on or before November 16, 2001. The granting of intervention, among other things, entitles a party to present sworn evidence at hearing and to cross-examine other witnesses. However, failure to intervene will not preclude any customer for appearing at the hearing and making a statement on such customer's own behalf.

The Commission does not discriminate on the basis of disability in admission to its public meetings. Persons with a disability may request a reasonable accommodation such as a sign language interpreter, as well as request this document in an alternative format, by contacting Shelly Hood, ADA Coordinator, voice phone number 602/542-3931, E-mail shood@cc.state.az.us. Requests should be made as early as possible to allow time to arrange the accommodation.

Supervisor Max Wilson 301 West Jefferson, 10th floor Phoenix, AZ 85003-2148

Dear Supervisor Wilson:

On June 15, 2001, Litchfield Park Service Company filed an application with the Arizona Corporation Commission for a 52.01 percent increase in water revenue and a 39.23 percent increase in sewage revenues. Recently, this proposal was apparently changed to a 43 percent increase for water and a 19.5 percent increase for sewage. In either case, the corporation commission should REJECT this proposal by the Corporation Commission WITHOUT discussion. However, we suggest, based on need rather than greed, a modest rate increase, considering the inflation rate over the last four years, could and should be discussed and considered.

Challe and Long-

Charlie & Terry Goodwin

Litchfield Park AZ

LA CASA LINDA HOMEOWNERS ASSOCIATION

p.o. box 2247 • litchfield park, arizona 85340

MAY 23 2002

12002 JUN -3 P 4: 27

AZ CORP COMMISSING DOGUMENT CONTROL

May 20, 2002

Mr. Max Wilson, Supervisor 301 West Jefferson 10th Floor Phoenix, AZ, 85003-2148

Dear Supervisor Wilson:

I am writing in response to the recent rate increase requested by LPSCO (Litchfield Park Service Company). I request that the rate increase be denied. They have not lived up to their current obligations.

Recently, the Yacoubs at 110 Desert Ave. had sewage back up in their home. La Casa Linda HOA had Southwest Sewer and Drain run a camera and line down the drain to determine where the problem originated. It was determined that the line causing the problem is LPSCO's main line on Desert Ave. There were palm tree roots blocking the line. They denied responsibility and refused to fix the problem or remedy the damages at the Yacoub's home. Our HOA paid \$650 to have the problem with the line fixed.

The City Manager of Litchfield Park "popped" the drain lid and found that the line was approximately 50% blocked. LPSCO is not maintaining the lines in our area and city.

DENY THE RATE INCREASE. HOLD THEM TO THEIR CURRENT OBLIGATIONS OF MAINTAING THE CURRENT SEWER LINES.

Sincerely,

Douglas Rhodes

La Casa Linda HOA manager

Cc: Ms Laura Bierl

RECEIVED May 28, 2002 2002 JUN -3 P 1: 27

To: Arizona Corporation Commission

AZ CORP COMMISSIO DOCUMENT CONTA

Re: LPSCo Rate Hike (Proposed)

To Whom it May Concern:

I am writing to request that the Commission carefully consider the requested rate hike proposed by LPSCo. I understand that businesses occasionally need to adjust their prices based on many reasons. I am not opposed to a reasonable rate hike. A 43% increase for water is not reasonable. I am not even sure if the 19.5% increase requested for sewer use is reasonable.

We can't go to our places of work and request even close to these kind of raises. In making household budgets we need to hold the finance line at what we can support. If LPSCo put themselves into financial straits due to poor decision making it is not the responsibility of the utility user to pull them out of it.

Please take the side of the user in this instance and ensure that the increase awarded is fair and acceptable to the people using the service. It is not as though we can do without water, and we can't just buy it from someone else. Thank you very much for your consideration in this matter.

Sincerely,

Carolyn T. McFarlane

612 N. Old Litchfield Rd Litchfield Park, 12

Carolyn T. M. Farlane

Please do not allow the increase of water and sewer in Litchfield Parke.

We oppose to it woo . We will do whatever it takes to prevent it.

trankyon.

William Burtt 4527 N. Clea Creek Dr. Vitch Weld Parle AZ 21390

Spean F. Buell

DOCUMENT CONTROL

LS # 9 E- NUL SOOS

RECEIVED

Dear Mr. Max Wilson:
Please stop the proposed increase
for sewer and water by Litchfield
Park Sewice Co. This is not right...
it is not fair. The consumer hase
to be able to voice their opinion.
No Increase Please!!

Merceles Arbole de Burtt 4527 N. Clear Creek Dr. 1P AZ 85340

Mh ableda Burtt

AZ CORP COMMISSION DOCUMENT CONTROL

LZ : ↑ d E - NOT 2002

BECEINED

Supervisor: Max Wilson AZ. Corporation Commission 301 West Jefferson, 10 th Floor Phoenix, AZ 85003-2148

5/26/02

MAY 3 1 2002

Dear Supervisor Wilson:

It appears that the Litchfield Park Service Company has made an art out of price gouging. 19.5% increases in sewer, and 43% increase in water rates borders on insanity.

What creative accounting have they accomplished to justify their fleecing of the consumers?

A modest increase consistent with the cost of living would be acceptable, but not the flagrant increases that they are anticipating.

When it is less expensive to bathe with, and drink bottled water than it is to purchase public water there is a big cost problem. I trust that you will use your good judgement to stem this ridiculous increase in cost.

James P. Giangobbe, M.D.

7007 JUN -3 P 4:27 GEOEINED

Dear Su,

Lam very concerned about the proposed rate increases of LPSCO.
Please do not allow these rate increases to pass. Our Community needs your help so please take a very close book and vote no:

Thank Jan,

Harry A Bown

Harvey A. Bowman

The Sembalulus
14120 W Greenview 4: N
Litchfield Park, AZ 85840

May 24,2002

Arizona Corporation Commission Supervisor Max Wilson 301 W Jefferson, 10th Floor Phoenix, 12 85003-2148

Dear Mr. Wilson,

As a resident of Litchfield Park, I strongly oppose the proposed rate increase of 19.5 percent for sewer and 43 percent for water from LASCO.

Please reconsider this proposed increase.

Sincerdy,

Dawnine Sembalule

One_

RECEIVEDMAY 2 8 2002

The Sembalule'S 2002 JUN-3 P 4: 28 14120 W Greenview and AZ EDRP COIMISSION Litchfield Park, AZEDRO COIMISSION

May 24, 2002

Arizona Corp. Commission: Supervisor Max Wilson 301 W Jefferson, 10th Floor Phoenic, AZ 85003-2148

Dear Mr. Wilson,

As a resident of Lotchfield Parle, I oppose the proposed rate vicrease from LPSCo.

Sincerely,

Todd Sembahle

The Honorable Max Wilson 301 West Jefferson St., 10th Floor Phoenix, AZ 85002-2148 RIG April 02 ED

2002 JM -3 P 4: 28

AZ CORP COMMISSION DOCUMENT CONTROL

Subject: Water Rate Increases in Litchfield Park

Dear Supervisor Wilson:

I am a Litchfield Park resident who was recently and very unpleasantly surprised by proposed water rate increases. Our water provider, the "Litchfield Park Service Company", wants to increase the sewer rate by 19.5% and the water rate by a huge 43%. And these would follow very substantial rate increases imposed two years ago. Please stop this from happening, we already pay too much.

Sincerely,

Rosemarie Ingrassia 4712 Litchfield Knoll Litchfield Park, AZ 85340 The Honorable Max Wilson, Supervisor 301 West Jefferson St., 10th Floor Phoenix, Arizona 85003-2148

Re: Proposed Water Rate Increases in Litchfield Park

Dear Supervisor Wison:

I want to add my voice to those of others to protest the huge water rate increases proposed by the "Litchfield Park Service Company" (our water provider). A 19.5% increase for sewer and a staggering increase of 43% for water is outrageous, and that would be on top of another very high rate increase imposed two years ago. Please do not allow this to happen.

Sincerely,

James A. Ingrassia

4712 Litchfield Knoll

Litchfield Park, AZ 85340

ARIZONA CORPORATION COMMISSION Supervisor Max Wilson 301 West Jefferson, 10th Floor Phoenix. AZ 85003-2148 RECEIVED

2002 JUN -3 P 4: 28

Dear Sir:

AZ CORP COMMISSION DOCUMENT CONTROL

We have been made aware of LPSCO's proposed rate increase of 19.5% for sewer and 43% for water. These increases are exorbitant and completely out of line given the state of our present economy and possible continuation thereof.

We are among the many who are on fixed incomes and this increase becomes difficult to absorb. While we understand the probable need for some increase, we appreciate the increase needs to be a more reasonable amount.

Thank you for any reconsideration.

Very truly yours, Ed and Vera Bierbach

Ed & Vera Bierbach

4911 n. Greentree Drw

Litchfield Park, AZ 85340

WAYNE L. MACDONALD, D.D.S.

(23-735-5506 TELEPHONE (602)-246-7314

5-20-02 Arizma Corporation Commission A fully concur with the letter my wife has wratter with regard to the Anyond increase in water & sever a small increase might he acceptable put the 19.5, % + 43 % for water is Most Aus, of mot all, who live in Atthfield there are restired fixed Girames. We me not in a position to har. our graputy in unacceptable manner. Nite field take is an older community with layer lots trees & landelype than som of these new communities. Flease do not outhouse such request for rate increased Somerely

er sandara

Arizona Corporation Commission

May 19, 2002

RECEIVED

To Whom it May Concern:

2002 JUN -3 P 4: 28

I am writing to implore you to turn down the request of 150 Sconto raise rates by 19.5 percent and a horrifying 43 percent for water.

We have worked very hard all of our life, looking forward to retirement in this lovely community.

I realize that it costs money to produce water for a community, but it seems that homeowners are always the ones that are gone after. With Property tax out of sight and utility costs escalating all the time it makes it difficult indeed for those of us on fixed incomes to keep up.

We want to be an asset to Litchfield Park by keeping a beautiful home – don't make it impossible – Please.

Sincerely,

Helen R. Macdonald

Helen R. Mardonald

617 N. Alcala Dr.

L.P., AZ

may 2 9 206 To whom IT may What in Heavens home any you Thinking of - this. Inea of Inerensery the Rotes for our water & Jewer is Levastating to Day The Least I am a singly working woman accept the unfounded drawe

THE BROWNS 14123 W. GREENTREE DRIVE, LITCHFIELD PARK, AZ 85340

Dear Sir, RECEIVED trying we are sent lineing here.

To enjoy 200 CORP COMMISSION up and Schween Schwen were it stope?!

Now this where were it stope?!

Alue give this services thought.

Sincerely,

Strallene Brown

may water brill is exorbitant. I can't believe Granted I have meny meeds for water. Really more than I should, but my neads haven't ahanged in thirty years. Wish I could set the RECEIL LINE SINGER DONNES CONTROL CONT ARIZONA LORPORATION COMMISSION

TO WHOM TO MAY CONCERN:

LIVING ON A FIXED INCOME IN THE

PEDBLE PRESI COMMUNITY.

I'M WESSASE PART LASCO S

PROPOSING: 19.5 £ \$23 % SENER \$ WATER

WOULD REALLY AURT MY ECONOMIC WELL
ROTER TY, RICKEY

14970W, JUDIANOLA AVE GOODILA AR

may 24, 2000 Dear aryona Copporation Commession I am on a fifed income and the Right increases in Severand water rates would cause bulget. citizen and graeving family Your bruly mary Van Dusen 460 1 n. Olan Crack Or Litchfield Farks